

29TH ANNUAL CONFERENCE & EXPO PROFESSIONAL DEVELOPMENT SCHEDULE AT A GLANCE

MONDAY, MAY 21

9:00 AM – 4:00 PM Designation Course: NALP

TUESDAY, MAY 22

9:00 AM – 4:00 PM Designation Course: NALP

12:00 PM – 1:30 PM Opening General Session

WEDNESDAY, MAY 23 (all courses held at the Atlantic City Convention Center)

9:00 AM – 4:00 PM Designation Course: NALP

9:00 AM – 10:00 AM

Indoor Environmental Hazards

Steven Ramiza, LAN Associates; Jeff Smith, Kriegman and Smith; and Dennis Toft, Esq., Chiesa, Shahinian & Giantomasi.

Moderated by: Nicholas Kikis, New Jersey Apartment Association

Let's Give 'Em Something to Talk About: Ratings and Reviews

Lisa Trosien, Apartment Expert

The Killer Bs of a Killer Team

Rommel Anacan, The Relationship Difference

Safety on Site

Brian Goldojarb, HD Supply

10:15 AM – 11:15 AM

Maximizing Security with Front Desk Organization and Neighborhood Watch

Dino Iuliano, Planned Companies

The Burning Question: How to Handle Smoking in Multifamily Housing

Tracey Goldstein, Esq., Feinstein, Raiss, Kelin, Booker, and Goldstein

It's More Than Just Being Polite: Navigating Business Etiquette

Alexandra Jackiw, Milhaus Management

15 Leasing Hacks in 60 Minutes

Rommel Anacan, The Relationship Difference

Make Ready Maintenance

Brian Goldojarb, HD Supply

THURSDAY, MAY 24 (all courses held at the Water Club at the Borgata)

9:00 AM – 10:00 AM **Bye Bye Gen Y, Hello Gen Z!**

Lisa Trosien, Apartment Expert

10:05 AM – 11:05 AM

Your Thinking Determines Your Results

Alexandra Jackiw, Milhaus Management

Productivity Powerhouse: 7 Hacks to Accomplishing More in Less Time

Marla Posey, SPARK Multifamily Consulting

11:10 AM – 12:10 PM

Throwing Shade: The Secrets of Dealing with Difficult People

Rommel Anacan, The Relationship Difference