

## Virtual Education Series – FAQ

### Zoom Call Information

- **You will receive an email the morning of the virtual class with instructions and a link with on how to log-in to the virtual class. \*The zoom link will be sent to the email address that you provided when you signed up**
- Please note that this is a virtual **view only** zoom class. You do not have to have a zoom account to view the live class.
- You will be able to access the class via the phone or computer; however, you will be muted upon entry to the class and your video will be disabled to ensure that the class runs as smoothly as possible.
- If you are prompted to start video prior to joining the meeting, please make sure you click audio only when joining the meeting.

### Submitting Questions

- All participants in this class will be able to submit questions at any time during the presentation simply by emailing [education@njaa.com](mailto:education@njaa.com).
- Given the time restrictions, we will do our best to get to as many questions as possible. We appreciate your patience.
- Should you run into any issues prior or during the class, please email [education@njaa.com](mailto:education@njaa.com)

### Course Length and Continuing Education Credits

- This course will run approximately for 1 hour in length and is eligible for 1 Continuing Education Credit (CEC) for NAA Credential Holders.
- All participants will receive an email from a member of the NJAA staff within a week after the class which will contain your certificate of completion for this course.
- If you have any questions pertaining to your NAA CECs, please email [education@njaa.com](mailto:education@njaa.com)

### Recordings

- Classes are not recorded for security purposes but if you have questions pertaining to the topic matter, feel free to reach out to [education@njaa.com](mailto:education@njaa.com) and we will connect you with the instructor.